



Hints and tips for Businesses

As we approach the Accessible Christmas lights and shopping evening Monday 3rd December 5:30-7:30pm

1. Check out Purple Tuesdays customer service guide on the website www.purpletuesday.org.uk
2. If you have a hearing loop, check it is working and staff know how to use it
3. Turn the music down
4. Place a chair or extra seating out if possible (please don't block wheelchair access)
5. Ensure accessible toilets are clear of other objects
6. Clear aisles of trip hazards
7. Check you have no flashing lights on (stobes) and if possible turn down very strong lights (there is a balance between sensory to light and visual impairment - ask us at places@access.gg if you need guidance)
8. If you have undertaken the Hidden disabilities training ensure the window sticker is visible and staff are wearing their Here to help badge (email hello@accessibletown.gg for more if needed)
9. Update all staff working on the night of the Shopping Evening and a few top tips around its use
10. If you have a removal ramp ensure it is close by and staff know how to use it
11. If possible, provide paper towels rather than the electric hand dryers (the noise can be distressing)
12. Watch some of our members tips on how to improve accessible shopping at www.accessibletown.gg/hints-and-tips/
13. Check out the access for all tips www.access.gg



Hidden Disabilities Aware

This leaflet has been supported by

